



Transport

Why Jordan Tours recognizes that transportation is one of the most significant environmental aspects of tourism. The choice of vehicles, driving practices, route planning, vehicle maintenance, and communication with travelers can all influence fuel consumption, emissions, safety, and the overall sustainability of our tours.

We therefore aim to provide safe, reliable, comfortable, and increasingly resource-efficient transportation while considering environmental and practical factors.

Sustainable Transport Selection

When selecting transportation providers and vehicles, we consider:

- Safety and legal compliance.
- Vehicle condition and maintenance.
- Fuel efficiency and environmental performance.
- Reliability and suitability for the tour.
- Passenger comfort and accessibility.
- Distance and route requirements.
- Availability of more sustainable alternatives.
- Price and operational feasibility.

Where suitable options are available, we encourage transportation providers to use **modern, fuel-efficient, hybrid, or otherwise lower-emission vehicles**.

For example, our transportation suppliers may provide modern vehicles such as **Toyota Corolla, Toyota Camry, and Chery vehicles**, depending on availability and the requirements of the tour.

Transportation Providers

We work with transportation supplier companies that are appropriately licensed and that maintain their vehicles regularly.

We expect our transportation partners to:

- Maintain vehicles in safe operating condition.
- Carry out regular preventive maintenance.
- Address mechanical problems promptly.
- Maintain appropriate tire pressure and vehicle condition.
- Ensure drivers are appropriately licensed and qualified.
- Comply with applicable road traffic laws and safety requirements.
- Avoid unnecessary vehicle idling.
- Support responsible and fuel-efficient driving practices.

Regular vehicle maintenance is important not only for passenger safety but also for maintaining fuel efficiency and reducing unnecessary emissions.

Driver Safety

The safety of travelers, employees, and other road users is a priority.

Drivers working with or on behalf of Why Jordan Tours are expected to:

- Drive safely and remain in control of the vehicle at all times.
- Keep both hands appropriately positioned while driving.
- Respect all applicable speed limits and road regulations.
- Maintain a safe distance from vehicles ahead.



- Adapt driving to road, traffic, weather, and visibility conditions.
- Avoid aggressive or unnecessary acceleration and braking.
- Never use a mobile phone while driving.
- In an emergency, stop the vehicle safely before using a phone whenever possible.
- Never drive under the influence of alcohol, drugs, or any substance that may impair driving ability.
- Ensure that passengers use available safety equipment, including seat belts.
- Keep the vehicle clean, safe, and suitable for passenger transportation.

No Mobile Phone Use While Driving

Drivers must not use handheld mobile phones while the vehicle is moving.

If communication is necessary during a journey, the driver should safely stop the vehicle in an appropriate location before using the phone.

In an emergency, the driver should prioritize the safety of passengers and other road users and use the phone only when it can be done safely.

No Smoking

Smoking is not permitted inside vehicles used to transport our customers.

Drivers are also expected to avoid smoking around travelers and to maintain a clean and comfortable environment for passengers.

Eco-Driving

Why Jordan Tours encourages drivers to use fuel-efficient and environmentally responsible driving techniques.

Drivers are encouraged to:

- Follow designated speed limits.
- Avoid unnecessary high engine speeds and aggressive acceleration.
- Release the accelerator early when approaching traffic lights, congestion, or foreseeable stops.
- Avoid sudden acceleration and braking where road conditions allow.
- Maintain a relaxed and defensive driving style.
- Anticipate traffic conditions to reduce unnecessary stopping and restarting.
- Plan routes before departure to reduce unnecessary mileage, congestion, and the risk of getting lost.
- Avoid unnecessary engine idling.
- Switch off the engine when a prolonged stop is expected and it is safe and appropriate to do so.
- Check tire pressure regularly.
- Use heating and air conditioning responsibly and only when necessary.
- Avoid carrying unnecessary weight in vehicles where practical.

These practices help reduce fuel consumption, operating costs, and transportation-related emissions.

Route Planning

Route planning is considered as part of responsible transportation management.

Where practical, drivers and operational staff are encouraged to:

- Review the planned route before departure.
- Select efficient routes based on the itinerary and road conditions.
- Avoid unnecessary detours.
- Consider traffic conditions.
- Combine nearby activities where this is operationally suitable.



- Avoid unnecessary vehicle movements.

Tour itineraries may also incorporate walking and hiking opportunities where appropriate, reducing the need for short vehicle journeys while providing customers with a more sustainable way to experience the destination.

Sustainable Alternatives

When planning tours and excursions, we consider whether lower-impact transportation alternatives are practical.

Where suitable, these may include:

- Walking.
- Hiking.
- Public transportation.
- Shared transportation.
- Carpooling.
- Fuel-efficient vehicles.
- Hybrid vehicles.
- Other lower-emission transportation options available at the destination.

The final transportation choice also considers safety, comfort, accessibility, timing, distance, availability, and customer requirements.

Local Transportation Providers

Where practical, we work with local transportation companies.

Supporting local providers can contribute to:

- Local employment.
- Local business development.
- Retention of tourism expenditure within Jordan.
- Development of long-term local partnerships.

Local providers are still expected to meet applicable legal, safety, service, and sustainability requirements.

Communication with Travelers

Drivers and other transportation staff are expected to communicate with travelers in a professional, respectful, and appropriate manner.

They should:

- Speak to travelers in a polite and friendly tone.
- Provide clear and useful information about transportation arrangements.
- Explain the driver's role when there is no tour guide accompanying the group.
- Maintain appropriate professional boundaries with customers.
- Respect customers' personal space and privacy.
- Never initiate physical contact with customers beyond a culturally appropriate professional greeting, such as a handshake.
- If a traveler initiates a handshake or farewell hug, the driver may respond appropriately while maintaining professional boundaries.
- Avoid behavior or communication that could be misunderstood or make a traveler uncomfortable.



Driver Role When No Tour Guide Is Present

When a driver is responsible for transportation without a separate tour guide accompanying the group, the driver should clearly explain their role to travelers.

The driver is responsible primarily for:

- Safe transportation.
- Following the agreed itinerary and transportation arrangements.
- Providing basic practical information related to the journey.
- Assisting travelers with reasonable transportation-related needs.
- Communicating relevant timing and meeting-point information.
- Contacting the appropriate company representative when additional assistance is required.

Drivers should not misrepresent themselves as licensed tour guides or provide specialist guiding services where a licensed guide is required.

Environmental Awareness During Transportation

Where appropriate, customers are informed about practical ways to reduce the environmental impact of transportation.

This may include encouraging travelers to:

- Avoid unnecessary vehicle journeys.
- Walk when practical.
- Use shared transportation.
- Follow the agreed itinerary and meeting times to avoid unnecessary vehicle waiting.
- Avoid requesting unnecessary engine idling.
- Respect vehicle waste and no-smoking requirements.
- Use reusable water bottles rather than disposable plastic bottles.

Vehicle Maintenance and Emissions

Regular vehicle maintenance is encouraged as an important measure for both safety and environmental performance.

Transportation providers are expected to:

- Maintain vehicles according to manufacturer recommendations and applicable requirements.
- Monitor vehicle condition.
- Address mechanical issues promptly.
- Maintain tires at appropriate pressure.
- Avoid operating vehicles with obvious defects that may increase pollution or create safety risks.

Where feasible, Why Jordan Tours gives preference to modern and fuel-efficient vehicles.

Monitoring and Continuous Improvement

Transportation-related sustainability performance is reviewed as part of our supplier and sustainability management processes.

Where information is available, we consider:

- Vehicle type and fuel efficiency.
- Vehicle age and condition.
- Maintenance practices.
- Fuel consumption.



- Transportation-related emissions.
- Driver safety performance.
- Customer feedback.
- Supplier compliance with our transportation requirements.

We aim to progressively improve transportation efficiency while maintaining appropriate safety, comfort, quality, and operational standards.

Why Jordan Tours will continue to encourage transportation partners to adopt more fuel-efficient vehicles, responsible driving practices, regular maintenance, and lower-impact transportation solutions as these become increasingly available and practical in Jordan.