



Waste Reduction and Recycling

Why Jordan Tours recognizes that tourism activities and daily business operations can generate waste, particularly paper, packaging, food-related waste, and single-use plastics. Responsible waste management is therefore an important part of our environmental responsibility.

We aim to reduce waste at its source, encourage reuse, reduce unnecessary single-use materials, and promote responsible separation and recycling wherever appropriate facilities are available.

Waste Reduction and Prevention

We commit to:

- Reducing waste generation at its source wherever practical.
- Reducing unnecessary use of single-use products and encouraging reusable alternatives.
- Reducing paper consumption through digitalization and electronic communication.
- Encouraging electronic documents, digital communication, and online meetings to reduce unnecessary printing.
- Considering repair, reuse, and repurposing before purchasing replacement items.
- Encouraging suppliers and partners to reduce unnecessary packaging.
- Considering reusable alternatives when purchasing frequently used products and materials.
- Encouraging customers to bring reusable water bottles as part of their trip preparation.
- Including information about reusable water bottles in relevant pre-trip communication and packing information.

Single-Use Plastics

We recognize the environmental impacts associated with single-use plastic bottles, packaging, and other disposable materials.

We therefore aim to:

- Reduce reliance on single-use plastic water bottles where reusable alternatives and suitable water-refilling options are available.
- Encourage customers and employees to use reusable water bottles.
- Provide or encourage access to water-refilling options during tours and outdoor activities where practical.
- Reduce unnecessary plastic packaging through cooperation with local suppliers.
- Encourage suppliers to replace unnecessary disposable packaging with reusable or more appropriate alternatives where practical.
- Monitor our reduction in single-use plastic bottle consumption.

In 2024, we saved approximately **226 kg of single-use 1.5-liter plastic bottles**, compared with approximately **68 kg in 2023**, when collection activities began in July.

This information is retained as part of our sustainability performance monitoring and may be used to assess future improvements.

Office Waste Management

At our office, we aim to manage waste responsibly by:

- Maintaining appropriate waste-separation practices.
- Separating recyclable materials from general waste where appropriate facilities are available.
- Separating materials such as paper, cardboard, and plastic where practical.
- Cooperating with available local recycling facilities.
- Disposing of recyclable and non-recyclable materials responsibly.



- Encouraging employees to avoid unnecessary waste and dispose of waste appropriately.

Currently, recycling facilities are most readily available in **Amman**, and our waste-management practices are adapted to the recycling infrastructure available locally.

Waste During Tours and Activities

We encourage responsible waste management during our tourism operations.

We aim to:

- Encourage customers not to litter during excursions and activities.
- Encourage customers and staff to carry waste until suitable disposal facilities are available where necessary.
- Encourage guides and drivers to support responsible waste practices during tours.
- Minimize unnecessary packaging associated with meals, refreshments, and tourism activities.
- Encourage the use of reusable materials during outdoor activities where practical.
- Work with suppliers and activity providers to reduce unnecessary waste.

During outdoor activities and visits to natural areas, customers are encouraged to leave the location in an appropriate condition and not leave waste behind.

Food and Packaging Waste

Where our operations involve food and meals, we encourage suppliers and partners to reduce unnecessary food and packaging waste.

We aim to:

- Encourage suppliers to minimize excessive packaging.
- Consider reusable or environmentally preferable packaging alternatives where practical.
- Encourage responsible food consumption among customers.
- Avoid unnecessary food waste during tours and activities.
- Encourage customers and staff to take only the amount of food they reasonably expect to consume.
- Use water-refilling options during hiking and outdoor activities where available to reduce single-use plastic bottles.

Education and Awareness

Responsible waste management depends on the participation of employees, guides, suppliers, and customers.

We therefore aim to:

- Educate employees about waste reduction and responsible waste management.
- Provide guides with relevant information to communicate responsible waste practices to customers.
- Include waste-reduction information in customer communication where relevant.
- Encourage customers to avoid littering and dispose of waste responsibly.
- Share relevant waste-management expectations with suppliers and operational partners.

Monitoring and Continuous Improvement

We recognize that waste-management opportunities depend partly on local infrastructure and available recycling facilities. We therefore review our practices as local conditions and opportunities develop.

We aim to:

- Monitor relevant waste-reduction initiatives.
- Review progress in reducing single-use plastic consumption.



- Identify opportunities to reduce paper and packaging waste.
- Consider staff, customer, and supplier feedback.
- Monitor changes in local recycling infrastructure.
- Identify new opportunities for reuse and recycling.
- Update our procedures when practical and appropriate improvements become available.

Our objective is to progressively reduce the amount of waste generated through our operations and tourism activities while increasing responsible reuse, separation, and recycling wherever practical.